

## PRIVACY NOTICE RELATING TO PARENT INFORMATION

### What is the purpose of this Notice?

This is the Privacy Notice of Shropshire Church of England Academies Trust which is intended to provide you with information about how and why we process parent information. It is also intended to provide you with other information which is required under the UK General Data Protection Regulation (the retained EU law version of the General Data Protection Regulation (EU) 2016/679) (GDPR) and the Data Protection Act 2018 (DPA). The GDPR and DPA contain the key laws relating to data protection.

It is important to us, and a legal requirement, that we are transparent about how we process parent information. As a MAT that processes parent information, we are known as a “data controller”. This means that we collect and use personal information for specified purposes which this Privacy Notice has been designed to tell you about.

### The Data Protection Officer

We have an appointed Data Protection Officer (DPO), HY Education, who can be contacted in writing at HY Education, Sandbrook House, Sandbrook Way, Rochdale, OL11 1RY or by telephone on 0161 543 8884 or by email ([DPO@wearehy.com](mailto:DPO@wearehy.com)). The DPO is responsible for advising on data protection matters across the MAT and you can contact the DPO should you wish to discuss any issues or concerns that you have about data protection.

### What categories of parent information do we collect?

The types of parent information that we collect include:

- Parent names
- Date of birth
- Unique National Insurance number
- Contact details
- Characteristics such as ethnicity, language, religion
- Free school meal and pupil premium eligibility
- Safeguarding information such as court orders and professional involvement
- Photographs
- CCTV images captured in school
- Biometric data (finger prints)
- Details of any support received including care packages, plans and support providers.

We may also receive some information from our Local Authority, other schools and the DfE.

### What is the purpose of us collecting and using parent information?

The purposes for which the MAT collects personal information are as follows:-

- To communicate with parents/carers about their child
- Monitor and report on pupil progress
- To provide appropriate pastoral care
- For health and safety purposes
- To address safeguarding concerns
- To receive government funding
- To ensure that the school is safe and secure
- To allow cashless payments to be made

## **Why is it lawful to collect this parent information?**

As a MAT, we are subject to a wide range of laws which we must comply with, including maintaining contact with individuals with parental responsibility for our pupils. To comply with these laws, we only process personal information as far as is necessary to meet those obligations. We also process some of the information described in this privacy notice to carry out public tasks vested in us to effectively manage the MAT.

Some types of personal information are regarded as more sensitive under the GDPR and referred to as being a 'special category' of personal information. We are unlikely to process this type of information in relation to parents.

## **Who will we share parent information with?**

Those who we may share parent information with include the following:-

- Our local authority
- The Department for Education (DfE)
- Other education providers
- Multi-agency partners
- Professional advisors
- Service providers who provide IT and communication tools
- Service providers who provide school meal administration services
- Auditors – to meet a legal obligation
- Schools that pupils attend after leaving us
- Police forces, courts and tribunals - to meet a legal obligation

## **The Department for Education**

The Department for Education (DfE) collects personal data from educational settings and local authorities via various statutory collections. We are required to share information with the Department for Education (DfE) either directly or via our local authority for the purpose of those data collections, under:

Regulation 5 of The Education (Information About Individual Pupils) (England) Regulations 2013.

All data is transferred securely and held by DfE under a combination of software and hardware controls, which meet the current government security policy framework.

## **Local Authorities**

We may be required to share information about parents with the local authority to ensure that they can conduct their statutory duties under the Schools Admission Code, including conducting Fair Access Protocols.

## **How long will we hold parent information for?**

We will hold parent information for a period of time specified by law and as detailed within our retention policy. For more information, please contact the DPO.

## **Requesting access to your personal data**

Under data protection legislation, parents and pupils have the right to request access to information about them that we hold. To make a request for your personal information please contact the school administrator / data protection officer - HY Education, Sandbrook House, Sandbrook Way, Rochdale,

OL11 1RY or by telephone on 0161 543 8884 or by email ([DPO@wearehy.com](mailto:DPO@wearehy.com)).

You also have the right to:

- Object to processing of personal data that is likely to cause, or is causing, damage or distress;
- Prevent processing for the purpose of direct marketing
- Object to decisions being taken by automated means
- In certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed and
- Claim compensation for damages caused by a breach of the Data Protection Regulations

## **Making a complaint**

If you have a concern about the way we are collecting or using your personal data, you should raise your concern with the Data Protection Officer in the first instance or directly to the Information Commissioner's Office at <https://ico.org.uk/concerns>

## **Last updated**

We may need to update this privacy notice periodically so we recommend that you revisit this information from time to time. This version was last updated in **September 2024**.

## **How government uses your data**

The governance data that we lawfully share with the Department for Education via GIAS will:

- increase the transparency of governance arrangements
- enable local authority maintained schools, academies, academy trusts and the Department for Education (DfE) to identify more quickly and accurately individuals who are involved in governance and who govern in more than one context
- allow the Department for Education (DfE) to be able to uniquely identify an individual and in a small number of cases conduct checks to confirm their suitability for this important and influential role

## **Data collection requirements**

To find out more about the requirements placed on us by the Department for Education (DfE) including the data that we share with them, go to <https://www.gov.uk/government/news/national-database-of-governors>

Some of these personal data items are not publicly available and are encrypted within the GIAS system. Access is restricted to authorised Department for Education (DfE) and education establishment users with a Department for Education (DfE) Sign-in (DSI) account who need to see it in order to fulfil their official duties. The information is for internal purposes only and not shared beyond the Department for Education (DfE) unless the law allows it.

## **How to find out what personal information the Department for Education (DfE) hold about you**

Under the terms of the [Data Protection Act 2018](#), you're entitled to ask the Department for Education (DfE):

- if they are processing your personal data
- for a description of the data they hold about you
- the reasons they're holding it and any recipient it may be disclosed to
- for a copy of your personal data and any details of its source

If you want to see the personal data held about you by the Department for Education (DfE), you should make a subject access request (SAR). Further information on how to do this can be found within the Department for Education's (DfE) personal information charter that is published at the address below:

<https://www.gov.uk/government/organisations/department-for-education/about/personal-information-charter>

or

<https://www.gov.uk/government/publications/requesting-your-personal-information/requesting-your-personal-information#your-rights>

To contact DfE: <https://www.gov.uk/contact-dfe>